

Top Manager Reputation

The permanent observatory of top managers with the best online reputation
certifies that:

Nazzarena Franco

Chief Executive Officer of DHL Express Italy

is among the top100 managers with the best online reputation in Italy
starting from **April 2024**

Achieved the following results:

| | | |
|---|------------|------------------------------|
| Best ranking position | 106 | 41.6 on November 2024 |
| Best position in the sector Transport | 8 | 39.76 on April 2024 |
| Ranking position 2024 | 113 | 40.63 |

The permanent observatory Top Manager Reputation (www.en.topmanagers.it) monthly and analytically analyzes the web reputation of the top executives of the most important companies in the national landscape. Established in 2013 in partnership with Affari & Finanza of La Repubblica, and since October 2018 has become a monthly feature on L'Economia of Corriere della Sera. The analyzed database is composed of digital content detectable online. The ranking examines Web 1.0 channels (news and mentions), those on Web 2.0 (blogs, social networks) and the historical evolution, calculating for each content the reputational contribution in both quantitative (volumes) and qualitative (values) terms.



Top Manager

Non-modifiable and non-reproducible Certificate No. 7C6E7F2A issued on 17/07/2025.

The original certificate copy is digitally stored and protected in the archives of the observatory.